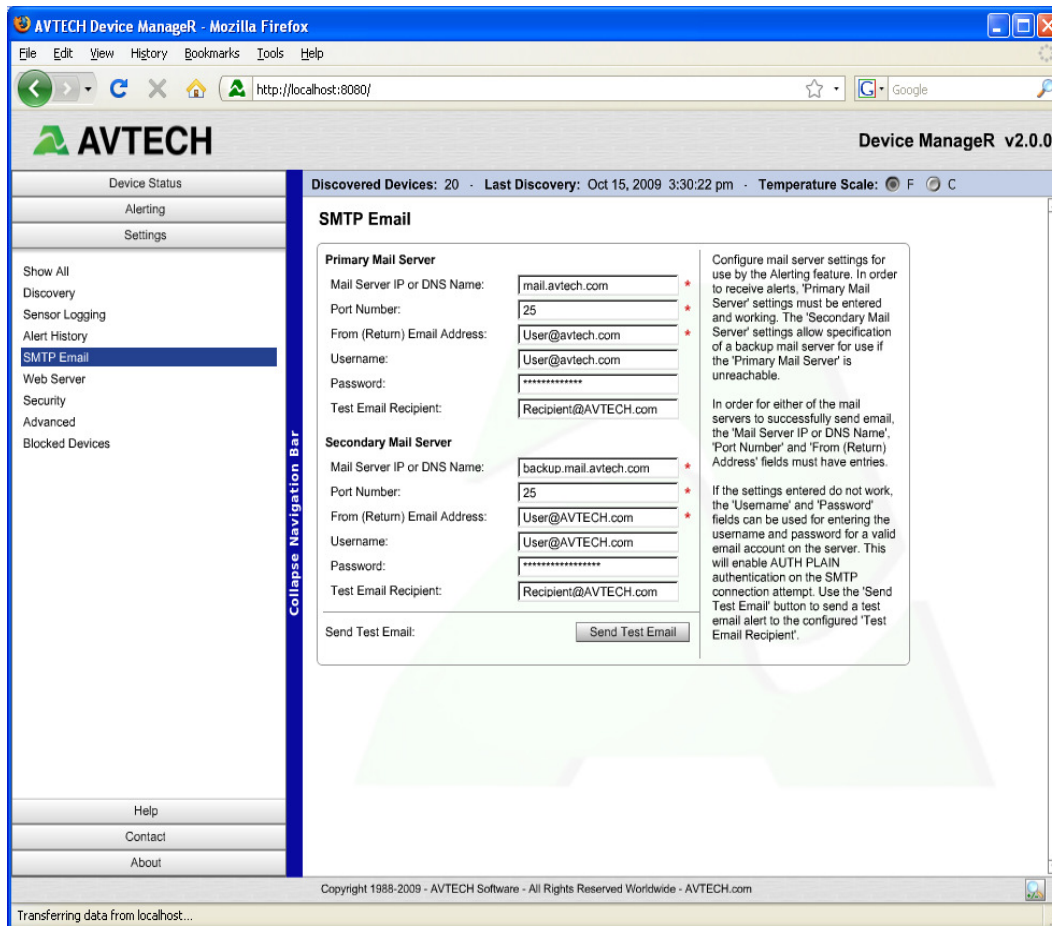




Configuring Device ManageR To Send Email Notifications

Email settings can be configured within the 'SMTP Email' section of the 'Settings' in the Device ManageR web interface. Device ManageR is able to use both a primary mail server and a secondary mail server. The primary mail server is always used first, however if an email attempt fails then the email notification is attempted again using the settings for the secondary mail server.



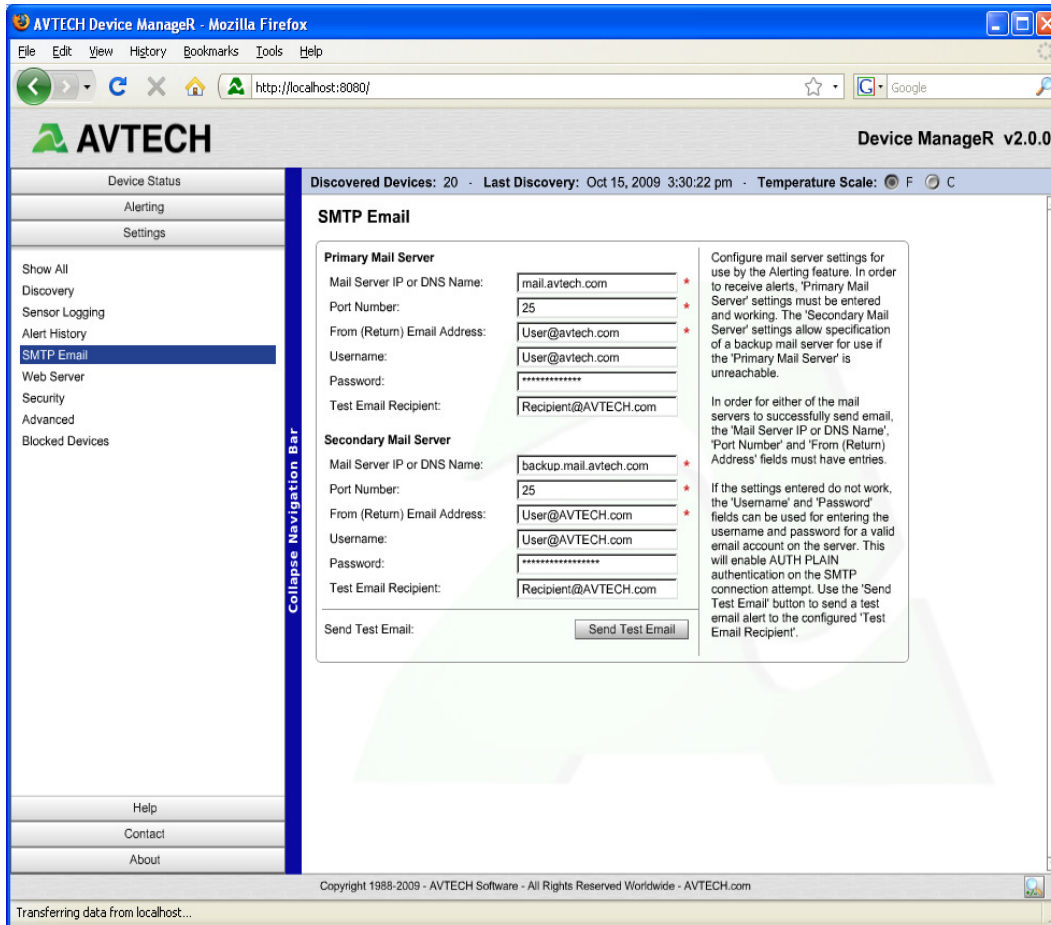
Email notifications are enabled as long as the Primary Mail Server has settings configured. Enter the mail server IP address or DNS name within the 'Mail Server IP or DNS Name' field. If you do not know the IP address of your mail server or have multiple mail servers, you can simply enter the domain name for your mail server.

The 'Port' number field must be the SMTP port used by the mail server noted in the 'Mail Server IP or DNS Name' field. Port 25 is a commonly used SMTP port, although you should confirm with your mail server administrator to ensure the proper SMTP port is used.

The 'From (Return) Email Address' field determines which email address Device Manager is sending the emails from and is seen by the recipients as the 'sender' of the email.

If your mail server requires authentication, enter the username and password credentials required for the email account specified in the 'From (Return) Email Address' field. Please note that Device Manager only supports Basic Authentication, so you will need to make sure that the email account on the mail server supports Basic Authentication and does not require encryption.

If your mail server doesn't require authentication then you will not need to enter a username or password, however you should confirm with your mail server administrator that the mail server is configured to allow SMTP relay to internal and external accounts for the IP address of the host system of Device Manager. If the mail server is not configured to allow SMTP relay to external accounts, then Device Manager will only be able to send emails to accounts that are on the mail server.



Once the desired email settings are configured, click the 'Send Test Email' button to perform a test of the email settings for both mail servers. The results of the test will be displayed in a dialog that is opened automatically.