Protect Your Facility... 

Don’t Wait Until It’s Too Late!™

Install Room Alert® Monitors
The Most Advanced, Easy-To-Use, Reliable & Affordable Monitors Available To...

- Digital Temperature
- Digital Outdoor Temperature
- Digital Fluid Temperature
- Digital Humidity
- Digital Active Power
- Main / UPS Power
- Current Loops (Amperage)
- Flood / Water Leakage
- Heat Index (Feels Like)
- Dew Point
- Smoke / Fire
- Fuel / Water Tank Level
- Light Towers
- Relay Switches
- Air Flow
- Motion, Room Entry
- HVAC & BMS Outputs
- Network Cameras
- Analog Sensors
- Switch Sensors
- Low Voltage Sensors

AVTECH Software, Inc. • Sales Sales@AVTECH.com • Phone 401.628.1600 • Web AVTECH.com • Portal RoomAlert.com
The Worldwide Leader In Proactive Environment Monitoring Since 1988

Environment factors can cause major problems for your critical facilities and assets. Temperature, humidity, flood, power, smoke, and other environmental conditions can negatively affect data centers, warehouses, manufacturing, and facilities of all types. Even a slight change in temperature or humidity, or the introduction of water or smoke, can spell disaster for valuable equipment, property, people, or the business.

AVTECH has spent more than 30 years providing solutions that proactively monitor the environment and help warn of changes that might cause problems. Room Alert products are a critical part of your business continuity plan and are helping protect facilities in 186 of 196 countries, 98% of the Fortune 1000, the United Nations, Pentagon, FBI, and thousands of other facilities worldwide. You can trust Room Alert to protect your important facilities and assets.

Designed, Built, And Supported In The USA

Room Alert monitors, sensors and software are designed and supported from our headquarters in Warren, Rhode Island. All our products are manufactured in the United States in ISO 9001 certified facilities to ensure the highest quality. Users can monitor Room Alert using our Room Alert Account portal, our local management software, directly from Room Alert firmware, or any professional third-party SNMP monitoring platform.

Our users depend on Room Alert to make sure their equipment and facilities are protected against damage or downtime. We take that peace of mind to heart and ensure that all our products and services will perform for years after purchase with Lifetime Support and Lifetime Firmware Updates.

Patented And Award Winning

Every Room Alert user has access to our patented Monitor360™ technology as part of our Room Alert Account portal. Take your environment monitoring and facility management to the next level by using Monitor360 to build virtual sensors and alerts that provide deeper insight into your facility. Room Alert users will not only know that they are receiving an alert, they will know exactly why conditions in their facility are in an alarm state, allowing them to respond quickly to minimize downtime and damage.

Room Alert is an award-winning platform that is designed to be ready to protect your facility within minutes of installing it in your facility. Our countless online resources, product specialists and support team are here to assist with whatever monitoring needs you may have.

Room Alert is ‘Environment Monitoring Made Easy… Don’t Wait Until It’s Too Late!’

Follow Us:
Room Alert users now have multiple options when it comes to their choice of monitor features. Organizations such as government, defense, finance, higher education and medical often need to have enhanced levels of data security to meet federal or industry regulations and guidelines, along with organizations that look to follow DFARS and NIST SP 800-171 best practices.

To help those users, AVTECH has introduced the Room Alert PRO line of monitors that are designed to offer enhanced data security and transfer. These features include:

- HTTPS/SSL web interface
- SSL/TLS email notifications
- SNMP v1, SNMP v2c, and SNMP v3
- 2048-bit encryption
- SSL push for data to reach the Room Alert Account online portal
- Secure and advanced alerting via email, email-to-SMS, SNMP, JSON, HTTP Post, webpage update and more
- Secure data transfer options include HTTPS / SSL Web Interface, SSL / TLS Email Support, SNMP v1/v2c/v3, 2048-bit encryption and SSL Push to Room Alert Account.
- Use Room Alert 32S’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 32S allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.

We engineered the Room Alert PRO line to deliver even stronger and more secure features than our traditional Room Alert monitors. Now, with the Room Alert PRO line, your organization is getting the most secure and stable proactive environment monitoring solutions available worldwide.

**Room Alert 32S (RA32S) PoE PRO**

- Can accommodate 32+ sensors with Digital Temperature, Humidity, Dew Point, Heat Index & Main Power sensors built-in.
- Secure data transfer options include HTTPS / SSL Web Interface, SSL / TLS Email Support, SNMP v1/v2c/v3, 2048-bit encryption and SSL Push to Room Alert Account.
- Use Room Alert 32S’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 32S allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.

**Room Alert 12S / 12SR (RA12S / RA12SR) PoE PRO**

- Can accommodate 12+ sensors with a Digital Temperature Sensor built-in.
- Secure data transfer options include HTTPS / SSL Web Interface, SSL / TLS Email Support, SNMP v1/v2c/v3, 2048-bit encryption and SSL Push to Room Alert Account.
- Includes Power over Ethernet (PoE), external Digital Active Power with Temperature Sensor, Factory Reset Button, External Relay Output Port, Light Tower & Relay Adapter Port, and Analog Sensor Port (0-5V) in a rack mount bracket.
- Use Room Alert 12S’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 12S allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.

Order direct from AVTECH or online at AVTECH.com.
Room Alert 32E (RA32E)

- Can accommodate 32+ sensors with Digital Temperature, Humidity, Dew Point, Heat Index & Main Power sensors built-in.
- Includes Power over Ethernet (PoE), a built-in UPS, external Digital Active Power w/ Temperature Sensor, Factory Reset Button, On/Off Button, 2 External Relay Output Ports, 2 Light Tower & Relay Adapter Ports, 2 Analog Sensor Ports (0-5V) in a rack mount bracket.
- Use Room Alert 32E’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 32E allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.
- Operate Room Alert 32E with or without a host system. That’s right... No PC Required!

$945
RA32E-TH1-RAS

Room Alert 12E / 12ER (RA12E / RA12ER)

- Can accommodate 12+ sensors with a Digital Temperature Sensor built-in.
- Use Room Alert 12E’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP application to monitor units across your network.
- Room Alert 12E allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.
- Operate Room Alert 12E with or without a host system. That’s right... No PC Required!

$595 / $625
RA12E-TH1-WAS (Standard)
RA12E-TH1-RAS (Rack Mount)

Room Alert 4E / 4ER (RA4E / RA4ER)

- Includes 1 external Digital Temperature Sensor, 2 Digital Sensor Ports, 1 Switch Sensor Channel, and 1 Light Tower or Relay Switch Sensor Port. Rack mount bracket optional.
- Use Room Alert 4E’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 4E allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.
- Operate Room Alert 4E with or without a host system. That’s right... No PC Required!

$395 / $425
RA4E-ES1-WAS (Standard)
RA4E-ES1-RAS (Rack Mount)

Order direct from AVTECH or online at AVTECH.com.
**Room Alert 3E (RA3E)**

- Includes 1 Digital Sensor Port, 1 Switch Sensor Channel, and the Digital Sensor Port allows a Light Tower & Relay Adapter to be optionally connected.
- Use Room Alert 3E’s built-in web server, bundled Room Alert management software, RoomAlert.com service, or SNMP applications to monitor units across your network.
- Room Alert 3E allows real-time monitoring, advanced alerting by email/email-to-SMS/SNMP and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.
- Operate Room Alert 3E with or without a host system. That’s right... **No PC Required!**

**Room Alert 3 Wi-Fi (RA3W)**

- Can accommodate **3+ sensors**. Built-in Digital Temperature Sensor.
- Includes 1 Digital Sensor Port and 1 Switch Sensor Channel.
- Use Room Alert 3 Wi-Fi’s built-in web interface, local Room Alert management software (included), or RoomAlert.com Account (included) to monitor units across your network.
- Room Alert 3 Wi-Fi allows real-time monitoring, advanced alerting by email/email-to-SMS and more, Fahrenheit/Celsius, high/low watermarks, PUSH technology, logging/graphing software, shutdown, reboot and log off capabilities & much more.
- IEEE 802.11 b/g and IEEE 802.11n (single stream) WLAN interface (2.4 GHz only); IEEE 802.11 d/h/j/k/w/r; IEEE 802.11i Support - WPA-Personal, WPA2-Personal, WEP (client only).
- Operate Room Alert 3 Wi-Fi with or without a host system. That’s right... **No PC Required!**

**Room Alert Account with Monitor360™**

Manage Devices... **Anywhere... Anytime!**

The RoomAlert.com Account portal is designed to make it easy to monitor temperature and environmental conditions from anywhere, at any time, online via the web. Enjoy the same alert interface from any device.

RoomAlert.com is designed specifically to assist with Room Alert monitoring of temperature and other environmental conditions without the worries of installing software and updates, running regular data backups, or setting up an email server. RoomAlert.com handles all of this automatically online, with a user experience that is always consistent whether on a desktop, laptop, tablet or mobile device.

Room Alert takes proactive monitoring one step further with our new patented Monitor360 technology to help users better react to possible environment concerns in their facility. Monitor360 gives each Room Alert user the ability to create their own virtual sensors, alerts, and reports using countless combinations of the sensors in use, providing an unparalleled level of proactive monitoring.

Order direct from AVTECH or online at AVTECH.com.
Customized Environment Monitoring Solutions For Every Facility And Situation

**Temperature**

- Digital Temperature Sensor
- Digital Temperature & Humidity Sensor
- Digital Outdoor Temperature Sensor

**Power**

- Digital Active Power w/ Temperature Sensor
- Power Sensor
- Current Loop Sensor

**Accessories**

- Room Alert 32S Example Layout
- Customized Environment Monitoring Solutions For Every Facility And Situation

Our Full Line Of Room Alert Sensors And Accessories Can Be Found At AVTECH.com

iBoot IO
Customized Environment Monitoring Solutions For Every Facility And Situation

**Example Layout**

- **Flood / Leak**
  - Flood Sensor w/Cable (8’)
  - Flood Sensor w/Cable (24’)
  - Flood Sensor (Spot)
- **Security**
  - Motion Sensor
  - Smoke Sensor w/Escape Light
  - Room Entry Sensor
- **Accessories**
  - Light Tower w/Audio
  - iBoot G2S

**Digital Ports**
- PoE, WLAN & Alarm LEDs
- Light Tower & Relay Adapter Ports

**Reset Button**
- Battery Back-Up
- On / Off Button

**Power Port**

Our Full Line Of Room Alert Sensors And Accessories Can Be Found At AVTECH.com
IT & Facilities Environment Monitoring Made Easy!

**Digital Active Power w/Temperature Sensor**
- Monitors active current from 100 to 1800 Watts.
- Real-time temperature sensor.
- Temperature range: -40 to 185° F, -40 to 85° C.
- Compatible with Room Alert 32E/W/S, 12E/S, 4E, 3E, 3W, TemPageR 4E & 3E, WiSH & WiSPR.
- Options include sensor with attached cables of 10', 25', 50' and 100' length. Max cable distance is 100'.

**Digital Outdoor Temperature Sensor**
- Real-time temperature sensor.
- Temperature range: -67 to 257° F, -55 to 125° C.
- Silicon coating offers extra resilience for monitoring outdoors or in other harsh environments.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, TemPageR 4E & 3E, WiSH & WiSPR.
- Options include sensor with attached cables of 10', 25', 50' and 100' length. Max cable distance is 100'.

**Digital Temperature Sensor**
- Real-time temperature sensor.
- Temperature range: -67 to 257° F, -55 to 125° C.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, TemPageR 4E & 3E, WiSH & WiSPR.
- Options include sensor with attached cables of 25', 50' and 100' length. Max cable distance is 100'.

**Digital Fluid Temperature Sensor**
- Real-time fluid temperature sensor.
- Temperature range: -67 to 257° F, -55 to 125° C.
- Perfect for cooler or freezer monitoring of food, medicines and fluid temperature.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, TemPageR 4E & 3E, WiSH & WiSPR.
- Options include sensor with attached cables of 25', 50' and 100' length. Max cable distance is 100'.

**Digital Temperature & Humidity Sensor**
- Real-time temperature, humidity, dew point, and heat index (feels like).
- Temperature range: -40 to 185° F, -40 to 85° C.
- Relative humidity range: 5 to 95% non-condensing.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 4E, 3E, 3W, WiSH & WiSPR.
- Options include sensor with attached cables of 25', 50' and 100' length. Max cable distance is 100'.

**Digital Temperature & Analog Sensor**
- Real-time temperature and analog sensor port.
- Temperature range: -40 to 185° F, -40 to 85° C.
- Measures 0 - 5 VDC in real-time from analog sensor.
- By connecting an external analog sensor, such as a Current Loop, the user can track efficiency.
- Max sensor cable distance up to 100', includes 25'.
- Compatible with Room Alert 32E/W/S, 24E, 12E/S, 4E, 3E & 3W.

**Main Power Sensor**
- Real-time main power on/off status.
- Monitors main, UPS or single phase power.
- Max sensor cable distance up to 900', includes 25'.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

**Mini UPS & Power Sensor (MUPS)**
- Real-time main power on/off status.
- Monitors main, UPS or single phase power.
- Provides battery backup power for 15 minutes or more for any 5V device.
- Max sensor cable distance up to 900', includes 25'.
- Plugs in-line with AVTECH’s 5V Power Adapter.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

* More Sensors, Cameras, Packages & Accessories Online.

Order direct from AVTECH or online at AVTECH.com.
**Sensors & More**

**IT & Facilities Environment Monitoring Made Easy!**

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**Flood Sensor w/8' Cable**
- Real-time recognition of water/flood anywhere along the length of the patented flood cable.
- 8' Flood Cable with 25' RJ-11 leader cable.
- Alert triggered when sensor is activated or power lost.
- Max sensor cable distance up to 900', includes 25'.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WISH & WiSPR.

**Flood Sensor w/24' Cable**
- Real-time recognition of water/flood anywhere along the length of the patented flood cable.
- 24' Flood Cable with 25' RJ-11 leader cable.
- Alert triggered when sensor is activated or power lost.
- Max sensor cable distance up to 900', includes 25'.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WISH & WiSPR.

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**Flood Sensor (Spot)**
- Real-time recognition of flood/water under pod.
- Specially designed to interface with Room Alert.
- Powered by 9V Alkaline battery (included).
- Max sensor cable distance up to 900', includes 25'.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WISH & WiSPR.

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**Smoke Sensor w/Escape Light**
- Real-time recognition of smoke or fire.
- Audible alert and 'escape' light is triggered when sensor is activated due to smoke or fire.
- Powered by 9V Alkaline battery (included).
- Max sensor cable distance up to 900', includes 25'.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WISH & WiSPR.

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**Current Loop 1 (0-50A)**
- Monitors electrical current flowing through a single-phase powered cable.
- Monitor output: 0-10A, 0-20A & 0-50A.
- Connects via Room Alert Analog Sensor Port or Digital Temperature & Analog Sensor.
- Operates in 0 - 95% RH, non-condensing environment.
- Low-voltage 2-wire cable connection.

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**Current Loop 2 (0-250A)**
- Monitors electrical current flowing through a single-phase powered cable.
- Monitor output: 0-100A, 0-200A & 0-250A.
- Connects via Room Alert Analog Sensor Port or Digital Temperature & Analog Sensor.
- Operates in 0 - 95% RH, non-condensing environment.
- Low-voltage 2-wire cable connection.

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**Order direct from AVTECH or online at AVTECH.com.**

* More Sensors, Cameras, Packages & Accessories Online.
Fuel Tank Level Sensor

- Real-time recognition of fuel level rise or fall past two established levels. Use to indicate leaks, overfill or need to refill fuel tank.
- Max sensor cable distance up to 900', includes 25'.
- Available in Normally Closed (NC) and Normally Open (NO) models.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

RMA-FTL1-SEN (NC)
RMA-FTL2-SEN (NO)

INCLUDES: Fuel Tank Level Sensor With 25' Cable & Installation Note.

$245

Water Tank Level Sensor

- Real-time recognition of water level rise or fall past two established levels. Use to indicate leaks, flooding or need to refill water tank.
- Max sensor cable distance up to 900', includes 25'.
- Available in Normally Closed (NC) and Normally Open (NO) models.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

RMA-WTL1-SEN (NC)
RMA-WTL2-SEN (NO)

INCLUDES: Water Tank Level Sensor With 25' Cable & Installation Note.

$195

Air Flow 1 Sensor (NC)

- Real-time recognition of air flow stop/start.
- Use in HVAC duct, under raised floors, or near fan.
- Max sensor cable distance up to 900', includes 25'.
- Recommended for IT installations.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

RMA-AF1-SEN (NC)

INCLUDES: Air Flow 1 Sensor (Normally Closed) With 25' Cable & Installation Note.

$45

Air Flow 2 Sensor (NO)

- Real-time recognition of air flow stop/start.
- Use in HVAC duct, under raised floors, or near fan.
- Max sensor cable distance up to 900', includes 25'.
- Recommended for IT installations.
- Compatible with Room Alert 32E/W/S, 26E/W, 24E, 12E/S, 11E, 7E, 4E, 3E, 3W, WiSH & WiSPR.

RMA-AF2-SEN (NO)


$45

Light Tower w/Audio **

- Light Tower lights turn on when alarms are detected (i.e. pings fail, high temps, room entry, etc.).
- Lights turn on/off via SNMP, URL & interactively via AVTECH’s Room Alert management software.
- Adjustable audio alarm with intensity range of 0 to 95 dB (at 1m).
- Includes 15' Light Cable; 25' Extension Cable available.
- Room Alert 32E/W/S, 12E/S & 3E require LT-32-ADP.
- Compatible with Room Alert 32E/W/S, 12E/S, 4E & 3E.

ST-RYG-LT

INCLUDES: Light Tower w/Audio, Red, Yellow & Green Lights, 15' Cable, Mounting Bracket & Installation Note.

$285

Relay Switch Sensor (Low Voltage) **

- Allows low voltage devices to be turned on/off.
- Three (3) device relays with visible relay status lights.
- One (1) general alarm relay for connection to alarm panel/box.
- Relays support 0.3A at 125VAC or 1A at 24VDC.
- Room Alert 32E/W/S, 12E/S & 3E require LT-32-ADP.
- Compatible with Room Alert 32E/W/S, 12E/S, 4E & 3E.

RMA-RELAY-SEN

INCLUDES: Relay Switch Sensor With 25' Cable & Installation Note.

$145

25' Light Tower w/Audio Extension

- Designed to extend the length of AVTECH’s Light Tower w/Audio.
- Cable can be extended by adding multiple 25' extensions. Maximum extension length is 100'.
- Requires a connection in-line between AVTECH’s Light Tower w/Audio and Light Tower & Relay Adapter or Room Alert 4E environment monitor.
- Compatible with Light Tower w/Audio ONLY.

ST-025G2-CAB

INCLUDES: 25' Light Tower Extension Cable & Installation Note.

$75

Light Tower & Relay Adapter **

- Required to connect the Light Tower w/Audio or Relay Switch Sensor to Room Alert 32E/W/S, 12E/S or 3E.
- Allows Light Tower, Light Tower w/Audio or Relay Switch Sensor installs up to 100' away from Room Alert ID box via RJ-11.
- Includes one (1) relay that can be used to turn on/off low voltage devices automatically in response to an alarm condition and uses separate 5V power supply.
- Relays support 0.3A at 125VAC or 1A at 24VDC.

LT-32-ADP

INCLUDES: Light Tower & Relay Adapter, 25' RJ-11 Cable, 5V Power Adapter & Installation Note.

$65

* More Sensors, Cameras, Packages & Accessories Online.

** Room Alert 32E/W/S, 12E/S & 3E require use of LT-32-ADP.
How To Purchase AVTECH Products

AVTECH products are available for purchase around the world and used in 186 of 196 countries. You can purchase through your favorite reseller, direct from AVTECH, or online. When ordering* from AVTECH, we are happy to accept your organization’s purchase order (PO), as well as payment via credit card or wire transfer. Most orders ship the same or next business day.

Resellers: Order Through Your Favorite Reseller - Ask them to contact AVTECH on your behalf. AVTECH has an established and professional network of Resellers world-wide and can recommend a local Reseller. Resellers may have local stock & coordinate import to reduce costs.

Phone: 888.220.6700 / 401.628.1600 (9-5 EST) - Call AVTECH direct and ask to speak with a “Product Specialist”. They can take your order by phone for immediate processing or provide you with an immediate PDF quote with payment link by email. If you are outside of the U.S.A. or Canada, please ask to speak with an “International Product Specialist” as they can address international concerns.

Online: AVTECH.com (Anytime) - Place your order online for immediate processing. International money rates are automatically converted by your bank as prices are in U.S. Dollars (USD).

Email: Orders@AVTECH.com (Anytime) - Send your organization’s purchase order (PO), completed and scanned quote form or order instructions to AVTECH via email. We only accept POs in PDF format. Save your Word and Excel POs as a PDF. Other file formats are not accepted.

* NOTE: International orders ship when payment in U.S.D. is received. Wire transfer or credit card payment is preferred. Checks must be in U.S.D., include a U.S. routing code, and drawn on a U.S. bank. Thank you.

RoomAlert.com Account Extended Service & Support

RoomAlert.com is AVTECH’s online venue for customers worldwide that work with Room Alert monitors and includes all of AVTECH’s options for upgraded service and support. It provides:

- Non-expiring RoomAlert.com Account access to online portal
- AVTECH’s 30 Day Satisfaction Guarantee on new purchases
- Coverage under AVTECH’s hardware Limited Warranty service
- Download access to licensed firmware, software & MIBs
- Access to U.S. based technical support services
- Access to your product specialist or reseller
- Tracking of upgrades, orders, shipments and deliveries
- Subscription setup, upgrades and ongoing account management
- Management of your contact and billing information

During your active service at RoomAlert.com, AVTECH will make all of the above available to the user and those people that share their service. However, the RoomAlert.com Account is more than just a source for downloads, technical support and managing your account. It is AVTECH’s advanced online solution for monitoring Room Alert devices… the world’s most popular IT & facilities environment monitors. Your RoomAlert.com Account enables anyone to use Room Alert monitors, regardless of their skill level or technical capabilities. Even better, users enjoy the same look and feel from any mobile device, whether they use a phone, tablet, laptop or desktop computer. Check it out and see for yourself why many of the worlds leading corporations call it, “The best management platform of its class”. RoomAlert.com allows users to monitor, alert, log, graph, map, view, report, manage and protect.

Technical Support services are available 9-5 EST Monday through Friday. The best way to start a support request is by opening a ticket online at RoomAlert.com. There are many resources, FAQs and videos online through the Support page.

Portal: RoomAlert.com Email: Support@AVTECH.com
Website: AVTECH.com/Support

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Visit Us Online
AVTECH.com
RoomAlert.com

Most Orders Ship the Same or Next Business Day. Import Duties and Taxes are the Responsibility of Recipient.

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Device ManageR, EnvironmentMonitor.com,
‘Environment Monitoring Made Easy!’,
‘Protect Your Facility... Don’t Wait Until It’s Too Late!’, Room Alert, RoomAlert.com, Monitor360,
TemPageR & TemPageR.com.

Privacy Promise

AVTECH does not sell or share your email or other contact information, however, AVTECH uses some email marketing because our prospects and customers consider it important and convenient. When we do, AVTECH provides customers with an easy means to decline further email of that type.

Current Versions

To confirm your organization is running current software and firmware versions or to download these versions for any licensed AVTECH product, log in at RoomAlert.com and use your non-expiring account to look for the ‘Current Versions’ box on the ‘Downloads’ page, then update for free.

Tell Us Your Story

We truly want to know when we do well and when we miss expectations. Working to provide the best products and services at the highest security level means making changes that typically succeed and sometimes fall short. Please email us your feedback at Feedback@AVTECH.com. It is always appreciated. Thank you.
6 Reasons To Monitor IT & Facility Environments

1) Know Immediately If And When Problems Arise
Knowing what happens on a timely basis is the most important part of managing and responding appropriately, whether protecting people, product or processes.

2) Reduce Or Eliminate Downtime
Organizations of all types and sizes must remain online and operating to be relevant. In today's world, being offline leads people to do business elsewhere.

3) Maintain Maximum Energy And Resource Efficiency
Equipment and processes consume resources that cost money. The difference between profitability and going out of business can often be traced to efficiency.

4) Protect And Extend The Life Of Equipment, Product And Property
Whether managing IT equipment, consumable goods or the structure housing a business, getting maximum use and life out of valuable resources is vital.

5) Maximize Reliability For Users And Peace-Of-Mind For Managers
All organizations have people that depend on and manage resources that make business possible. High dependability increases productivity and reduces stress.

6) Stay Online And Open For Business
If a business goes offline internally or externally, people and processes are immediately interrupted. When this occurs, business stops and customers move on.

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